

Randwick 2008-09-25

Regarding the Transport Ministries request to increase passenger fares prices in NSW.

I oppose price increases for public transport!

Why am I being made aware of this matter by the mX magazine? mX writes that submissions regarding price increases in NSW were called for in August. Please consider the reason for the poor commuter feedback on something that affects so many. Please simplify commuter response with a standard form on your website. Please communicate how happy you are to receive commuter response on wall charts in buses, trains, and boats regarding suggested price hikes. The lack of response from commuters is not due to lack of interest, it is "failure to communicate".

A formalised form can consist of 2 tick boxes.

1. Are you in favour of the Transport Ministries request to increase the prices of bus, train and boat fares.
2. Do you oppose the Transport Ministries request to increase the prices of bus, train and boat fares.

I urge you, as an Independent Pricing and Regulatory Tribunal not to contemplate lack of commuter response as a yes to increased prices.

Ps. Thanks to the mX magazine for informing me in this matter.

Best Regards
Magnus Ahlen