

Sent: Monday, 12 April 2010 7:46 PM
To: IPART Mailbox
Subject: Taxi fares to increase? No way!

Dear Sir or Madam,

I strongly do not believe that Taxi fares should be raised. I use Taxis about 4 times per week and in the majority of trips am deeply dis-satisfied with the drivers attitudes, road knowledge and attempts to rip me off.

On a recent occasion, my driver missed my freeway exit that i had told him to use. So then i had to travel an extra 5 kms (and be late to work) and then he had the nerve to try to charge me the amount listed on the meter. It was only when i phoned the head office whilst still in the cab, that the situation was resolved. But i have many, many more stories like this if you would like to hear about them.

My point is, there needs to be some sort of application process taxi drivers have to go through to show that they have the right skills & attitude to perform the job. Because currently, the performance of the majority of taxi drivers is way below standard.

In the meantime, to raise the fares of taxis by these amounts is an outrage! And to compare the fares of a taxi to the costs of an ambulance is just ludicrous.

"The Association's Ernie Mollenhauer believes people would be willing to pay." Really? Obviously Ernie hasn't taken that many taxis in his life.

Yours sincerely,