

Email

1 June 2005 8:29 PM

To: ipart@ipart.nsw.gov.au

Subject: Bus and ferry fares hearing 2005

I do not propose to attend the hearing but I wish to submit two points

1. The discounts on periodical and multi-ride tickets should not be further reduced. In past years this question was brought up time and again by the STA (and no doubt will be brought up again) but never was it backed up by any coherent research to test the sensitivity of the customers to continued reductions. On the other hand the representatives of the customers, of whom I used to be one, repeatedly advised IPART that anything less than 20% would see passengers going back to cash fares, with all the delays that occur as a result, or see them using cars.

2. There is continuing concern that the extremely useful and easy to use TravelPass will be discontinued when the Tcard is introduced. This would be unfair and in my view underhanded. The one is not really the equivalent of the other.

Regards

Norman Rich