

I am totally opposed to another fare increase so close to the last one just 2 months ago.
The fares are outrageous for a service that is still appalling at all levels.
Most of the drivers are rude, unpleasant, unhelpful and behave like little "Hitlers" at the wheel.
As an old timer/commuter said once of them: "they're a breed of their own", and that says it all.
Most of them do not display their identity card especially at night and it makes it difficult to complain, not that would change anything.
The Australian culture nurtures this behaviour of not giving a damn for anything and doing as little as possible.
After all, thanks to us commuters, bus drivers have a job. If they cannot handle the public they really need to look for work elsewhere. It is unacceptable that there is always something going wrong. Commuters are for ever complaining.
Change the system, employ "normal" people and fare increases might go down better.
A trip to Canada (especially Quebec) might be an eye opening to how conscientious bus drivers are there and how they treat commuters while not been overpaid, far from it.
If you would like more details on issues/problems mentioned above, just ask.
Regards
Natalie Chabin