

To Whom It May Concern:

Every morning M-F there is a terrible traffic jam along General Holmes Drive along Brighton Beach. This impacts on the buses from Ramsgate and Kyeemagh via Brighton which turn up all together after pax has been waiting more than half an hour. These buses are empty when they reach Brighton as most of the customers board at Brighton.

Coming from Rockdale the buses leave as soon as the train comes to the platform not when the customers get to the stop, can you explain that one?

Could you please look into this scheduling as the Brighton users have to pay the next level up from Rockdale for a really poor service.

Also if a customer needs to be in the City on Sunday before 8am there is no service as the first bus leaves at quarter to 8.

Thank you,

Randall