

3 March 2005

C.E.O. IPART
NSW

Dear Sir

I wish to draw your attention to a transport problem in Penrith.

Taxis seem very averse to picking up a customer, going on a short distance. As I am a WWII Veteran with a V.A Disability Pension, also a War Widow age 86.

I have missed many appointments with Doctors, Hydro-Therapy, solicitors and others. After waiting for a taxi for an hour, I cancel with them, as it is then too late to go.

Although my health has suffered, the problem is not financial, rather a lack of service.

Hoping there may be a solution!

I would like to ensure that my name and address is suppressed.

Thank you

Sincerely