

Alvin Salvador
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Fare increase

To Whom It May Concern:

I would like to express my strong objections regarding the proposed increase in fare prices. I have been a commuter in the Richmond line for a year and a half and I can attest that services haven't improved at all. I would understand if there were times that trains will be 5 to 10 minutes late but there were times when its 15 minutes late or even cancelled altogether.

And the worst thing is there were times when its 2 or 3 minutes early. I mean how can you understand that? Is the timetable a rough guide only or what? If it is, they should let people know so people can adjust to that kind of service.

Another thing is why does the trains have to stop in the middle of nowhere between Strathfield and Redfern stations every day. I have been to other cities in the world and they never have this thing. Surely there are thousand ways to improve.

Another thing is why on a very hot summer days they use the trains the has no air conditioner while during winter nights, commuters will shiver due to a full blast of cold air coming from the air conditioner on a Tangara trains. Why? Is this because most City Rail employees are union members and they know that they can do anything to amuse themselves at the expense of the commuters and will never have to answer to anyone?

Please take into consideration all these things before making a decision. It could be your relative or someone you love that would suffer in the hands of City Rail the next time around.

Regards,

Alvin V. Salvador